



# NONDISCRIMINATION NOTICE

FOR

FACILITIES OPERATED IN ACCORDANCE WITH THE REGULATIONS OF THE PENNSYLVANIA  
DEPARTMENT OF HEALTH

The Pennsylvania Department of Health complies with and enforces the laws and regulations which prohibit discrimination against employees and persons receiving services in facilities regulated by the Department.

Facilities and programs operated by, or services contracted with or paid for with funds provided by, the Commonwealth of Pennsylvania, Medicare or Medicaid, shall be provided without discrimination due to a person's race, color, religion, sex, national origin, age, disability or genetic information.

## ALL INQUIRIES/COMPLAINTS SHOULD BE DIRECTED AS FOLLOWS:

### CIVIL RIGHTS COMPLAINTS INVOLVING *NURSING HOME RESIDENTS*:

Division of Nursing Care Facilities  
Room 526 Health & Welfare Building  
625 Forster Street  
Harrisburg, PA 17120-0701  
Phone: (717)787-1816  
Fax: (717)772-2163  
Complaint Hotline: 1-800-254-5164  
<http://apps.health.pa.gov/dohforms/FacilityComplaint.aspx>

### CIVIL RIGHTS COMPLAINTS INVOLVING *PATIENTS* IN HOSPITALS, AMBULATORY SURGICAL CENTERS, AND ABORTION FACILITIES:

Division of Acute & Ambulatory Care  
Room 532 Health & Welfare Building  
625 Forster Street  
Harrisburg, PA 17120-0701  
Phone: (717) 783-8980  
Fax: (717) 705-6663  
Complaint Hotline: 1-800-254-5164  
<http://apps.health.pa.gov/dohforms/FacilityComplaint.aspx>

### CIVIL RIGHTS COMPLAINTS INVOLVING *PATIENTS* OF HOME HEALTH AGENCIES, HOME CARE AGENCIES, BIRTH CENTERS PEDIATRIC EXTENDED CARE CENTERS, HOSPICE AGENCIES/CENTERS, END STAGE RENAL DISEASE FACILITIES, RURAL HEALTH CENTERS, OUTPATIENT PHYSICAL THERAPY FACILITIES AND COMPREHENSIVE OCCUPATIONAL REHABILITATION FACILITIES.

Division of Home Health  
555 Walnut St.  
7<sup>th</sup> Floor, Suite 701  
Harrisburg, PA 17101  
Phone: (717)783-1379  
Fax: (717)772-0232  
Complaint Hotline: 1-800-254-5164  
<http://apps.health.pa.gov/dohforms/FacilityComplaint.aspx>

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## EMPLOYMENT DISCRIMINATION COMPLAINTS INITIATED BY FACILITY/PROVIDER STAFF:

Facility or provider staff should contact their local Human Relations Commission and/or the Pennsylvania Human Relations Commission as follows:

### To File a Complaint:

Complaints must be filed with the PHRC Regional Office serving your county as listed below.

<p><b>General Inquiries:</b> PA Human Relations Commission Executive Offices 333 Market St., 8th Floor Harrisburg, PA 17101-2210 (717) 787-4410 (717) 787-7279 TTY users only Office Hours: 8:30 a.m. to 5:00 p.m. M-F <a href="mailto:phrc@pa.gov">phrc@pa.gov</a></p>	<p><b>Harrisburg Regional Office</b> 333 Market Street, 8th Floor Harrisburg, PA 17101-2210 (717) 787-9780 (717) 787-7279 TTY users only Office Hours: 8:30 a.m. to 5:00 p.m. M-F (serves Adams, Bedford, Berks, Blair, Bradford, Cambria, Carbon, Centre, Clinton, Columbia, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lackawanna, Lancaster, Lebanon, Lehigh, Luzerne, Lycoming, Mifflin, Monroe, Montour, Northampton, Northumberland, Perry, Pike, Schuylkill, Snyder, Somerset, Sullivan, Susquehanna, Tioga, Union, Wayne, Wyoming and York counties)</p>	<p><b>Philadelphia Regional Office</b> 110 North 8th Street, Suite 501 Philadelphia, PA 19107 (215) 560-2496 (215) 560-3599 TTY users only Office Hours: 8:30 a.m. to 5:00 p.m. M-F (serves Bucks, Chester, Delaware, Montgomery and Philadelphia counties)</p>	<p><b>Pittsburgh Regional Office</b> 301 Fifth Avenue Suite 390, Piatt Place Pittsburgh, PA 15222 (412) 565-5395 (412) 565-5711 TTY users only Office Hours: 8:30 a.m. to 5:00 p.m. M-F (serves Allegheny, Armstrong, Beaver, Butler, Cameron, Clarion, Clearfield, Crawford, Elk, Erie, Fayette, Forest, Greene, Indiana, Jefferson, Lawrence, McKean, Mercer, Potter, Venango, Warren, Washington and Westmoreland counties)</p>	<p><b>To report a bias incident anywhere in PA:</b> (Find out more about <a href="#">bias &amp; hate crimes</a> here.) (717) 787-4410 (717) 772-0420 Fax (717) 787-7279 TTY users only</p>
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