



## Frequently asked questions about the release of your OSS Health medical information

**Q:** How can I access my OSS Health medical records electronically?

**A:** You can access your medical records electronically by signing up for the patient portal through the link provided on the Patient Portal tab under Patients & Visitors on the OSS Health website at [www.oshealth.com](http://www.oshealth.com).

**Q:** I have an upcoming appointment with my primary care physician (PCP). Can I request that the records from my last visit be sent to my PCP before my appointment? Do I need to fill out an Authorization form?

**A:** As part of our commitment to the continuum of care to our patients, OSS Health will automatically send your clinical visit information to your PCP's office. This is why it is important to update your health information at each visit. If your PCP is requesting a specific test or date of service, you may request that your records be sent to your PCP by contacting the Medical Records Department at OSS Health or having your PCP's office contact us.

**Q:** I have read in OSS Health's Notice of Privacy Practices that I, the patient, have the right to revoke some or all of my health information from being shared with entities other than OSS Health. I would like to revoke my health information from my insurance company so that they cannot receive any of my treatment information. Can I do that?

**A:** You as the patient have the right to request that your information be revoked from entities such as your insurance provider only if you are a self-pay patient, meaning that you are paying OSS Health directly for the services provided. Otherwise, we need to communicate with your insurance provider for preauthorization, services provided and payment.